



Central Zone Operations

Alpine - Barona - El Cajon - Lakeside - La Mesa - Lemon Grove
San Miguel - Santee - Sycuan - Viejas
Bonita - Heartland Dispatch

D-6 EMS CALLS FROM PRIVATE SECTOR PROVIDERS

CENTRAL ZONE:

Private ambulance providers that have entered into a contract with HCFA to provide Basic Life Support (BLS) transportation for active incidents are obligated to notify HCFA of any emergency response within HCFA's service areas.

The private ambulance service that originally received the call has the right to continue to that address along with the fire department resources. Dispatch will not automatically cancel the private provider, but will advise the provider that fire department first responders, including Advance Life Support (ALS) units if appropriate, will be responding.

The private ambulance company may continue their response, and if the patient requires Basic Life Support (BLS) transportation, the requested private provider may provide that transportation, even if the community in which the incident is located is served by another ambulance provider under normal conditions. Agencies with the exclusive operating area (EOA) responsibility will be the primary transporting entity excluding unusual circumstances, i.e. no other transporting unit available, patient status, etc.